

Challenge: CIO/CTOs must balance user satisfaction with cost, security, network capability and capacity, and program governance.

Robust mobile initiatives require organizations to design, deploy, and deliver the same level of expertise required of desktop programs: infrastructure, security, hardware, and applications must perform at an enterprise level while meeting unique needs of diverse users.

CIO/CTOs balance competing strategic investments to realize a mobile vision. The organization's physical and operational capacity must change to support today's mobile investments while the organization adopts agility to benefit from mobile's ongoing innovation. These common mobile challenges are faced by CIO/CTOs working to realize savings by implementing a mobile technology program.



CURRENT

Mobile infrastructure (i.e., wi-fi and cellular networks) **strengthens reactively** from a baseline of unanticipated use.

Challenge 1:
Establish the technology infrastructure with scalability

FUTURE

Wi-fi and cellular networks are **planned for scalability**. Hardware updates, increased traffic, geographic expansion, and continuity/performance expectations are prioritized and roadmapped.

Mobile Governance meets regularly and responds to issues and requests as needed; resources outside Committee are engaged to advise as needed, resulting in **lengthier processing**.

Challenge 2:
Design and drive a governance program

Technical, Clinical, and Operational stakeholders work with a pre-defined set of **performance measures** to drive Governance focus.

CURRENT

Infrastructure, staffing and operations are designed to support a desktop-focused environment. Mobile environment for innovation is **limited by organization's existing** technology capabilities.



FUTURE

Investments strengthen mobile infrastructure, optimize staffing, and redesign operations to meet a mobile-first vision. **Long-term cost savings** achieved through increased efficiency across IT and operations.



Governance structure review and revision



Infrastructure evaluation and roadmap



Innovation and Security/Stability in balance

Let us get you back on target.

Best Practice | Knowledge | Experience. Ballista's team combines nursing, strategy, and innovation leadership with technical project management to deliver actionable approaches to your toughest mobile technology challenges. Our resources have led enterprise-wide Mobile Solution initiatives including current state assessment and optimization, standards, policy, and governance development, strategic planning and mobile program roadmap development. Seasoned consultants work with you to define an approach that meets your unique needs and monitors for return on your investments.

