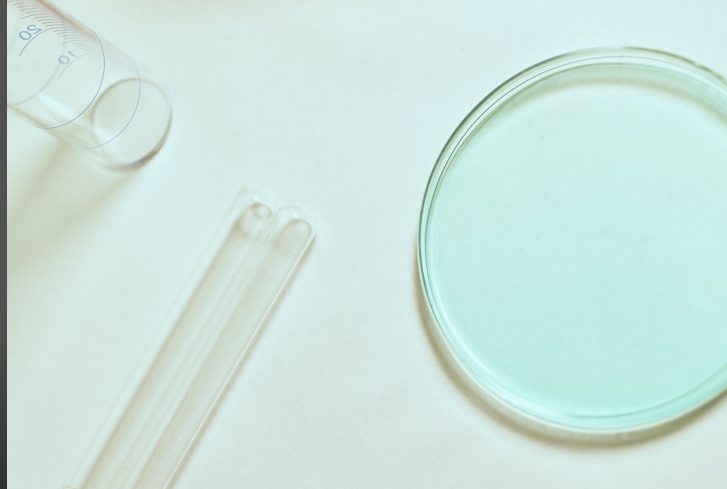


Clinical Trial Management System to EHR Integration

Challenge: Support research billing compliance across three institutions by implementing CTMS to Epic EHR integration



Success Factors

Best Practice | Knowledge | Experience. Combining deep knowledge of Advarra OnCore and Epic research modules, Ballista's consultant was well positioned to achieve a goal of reducing rework, eliminating duplicative efforts and streamlining processes to simplify and maintain compliant billing across institutional partners.

Approach

Focus on the technical integration and study coordinator workflows across OnCore & Epic to inform how best to manage, implement and operationalize. Manage the project using PM skills and analytical expertise.

Outcomes

Delivered the CTMS financials with full Epic integration across 3 institutions. Established operational support team & implemented a Customer Satisfaction Management solution to streamline customer assistance.



In depth understanding of **OnCore Financials** including calendars, billing grid, and charge master design.



Epic Certified in **Research Billing and Clinicals. Protocol/Subject Interface (RPE) and Billing Grid Integration (CRPC).**



In depth understanding of **Study Coordinator** workflows required for successful charge routing and compliance.