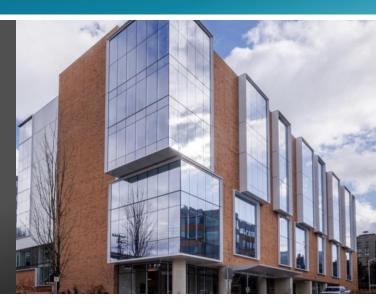


New Oncology Clinic Opening

Challenge: To deploy Epic and supporting clinical systems for the opening of a newly constructed oncology clinic facility



Success Factors

Best Practice | Knowledge | Experience. On-time & on-budget implementation of Epic enterprise EHR for new cutting-edge Cancer Care facility. Implementation required customized concierge clinical workflows supporting patient-centric Care Neighborhood model to bring services directly to patient. Established key PMI tools and processes.

Approach

Instituted communication & governance structure for quick decision making, transparency and structured process. Created project WBS, RACI, IT and operational sessions for design & build.

Outcomes

Clear accountability for risk escalation and mitigation. Organized project plan with ontime and on-budget results. Minimal issues experienced for a clinic opening of this scope and scale.



96 "flex rooms" bringing care directly to patient



150,000 square foot **6 floor** clinic facility



Epic certified senior project manager assigned