

# New Oncology Clinic Opening

**Challenge:** To deploy Epic and supporting clinical systems for the opening of a newly constructed oncology clinic facility



## Success Factors

**Best Practice | Knowledge | Experience.** On-time & on-budget implementation of Epic enterprise EHR for new cutting-edge Cancer Care facility. Implementation required customized concierge clinical workflows supporting patient-centric Care Neighborhood model to bring services directly to patient. Established key PMI tools and processes.

### Approach

Instituted communication & governance structure for quick decision making, transparency and structured process. Created project WBS, RACI, IT and operational sessions for design & build.

### Outcomes

Clear accountability for risk escalation and mitigation. Organized project plan with on-time and on-budget results. Minimal issues experienced for a clinic opening of this scope and scale.



**96 “flex rooms”** bringing care directly to patient



**150,000 square foot  
6 floor** clinic facility



**Epic certified senior  
project manager** assigned