

Opportunity: Mobile technology offers organizations an opportunity to re-imagine desktop dependent and siloed workflows, transitioning staff from fragmented coordination and reliance on multiple tech formats to achieve patient success.

As organizations gain confidence and increase mobile technology deployment across the enterprise, they can move beyond the basics and develop connected, inclusive workflows that improve the care experience for all participants. The potential is unlimited as mobile technology continues to expand and hardware and App developers tailor solutions to the unique needs of the industry. Some example solutions found in a robust mobile roadmap are presented in the following opportunities.



CURRENT

Housekeeping, transport, patient services, spiritual care, and many other members of the care continuum **lack mobile devices** or have mobile devices that are **limited** to calling.

Opportunity 1:
Bring all contributors to the care experience onto mobile platforms

FUTURE

All participants in the workflow are equipped with smartphones, workflow-specific Apps, and access to chat. Requests for their services can be made electronically, and patient needs, and request details are **visible to the team**.

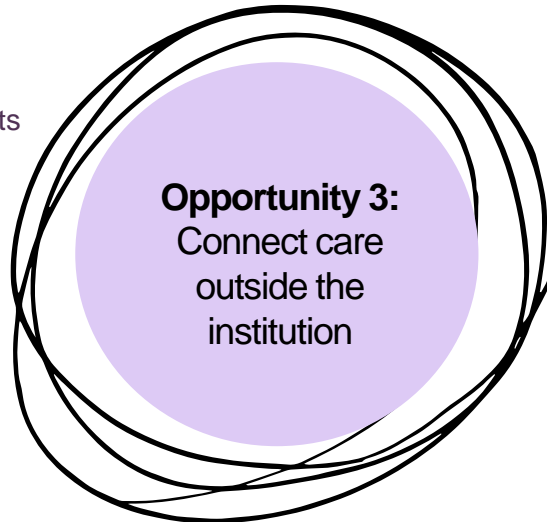
Departmental workflows are unnecessarily complex due to limited or missing mobile tech alignment. Staff or patients may experience delays in workflow or information, creating **re-work and dissatisfaction**.

Opportunity 2:
Reduce barriers and increase innovation

Mobile devices include optimized Apps to meet Departmental needs. Staff have real-time access to updated orders and information. Workflows are **efficient & patient-centric**.

CURRENT

Community-based insights are accessed through **disparate systems**, with **time delays** limiting receipt of information needed for optimized patient outcomes.



FUTURE

Data sharing extends beyond the walls of the institution through **inclusive mobile toolsets**. Teams have **immediate access** to findings that inform clinical decisions and workflow.



**Mobile Data
Availability**



**Connected
Workflows**



**Efficient, Optimized
Patient Experience**



Let us get you back on target!

Best Practice | Knowledge | Experience. Ballista's team combines nursing, strategy, and innovation leadership with technical project management to deliver actionable approaches to your toughest mobile technology challenges. Our resources have led enterprise-wide Mobile Solution initiatives including current state assessment and optimization, standards, policy, and governance development, strategic planning and mobile program roadmap development. Seasoned consultants work with you to define an approach that meets your unique needs and monitors for return on your investments.