Ballista
CONSULTING | Right on target.

Mobile Technology Assessment & Strategy

Challenge: Develop strategic plan for mobile technology that is scalable for past and future deployments, to meet the needs of a multitude of inpatient, ambulatory & community-based clinicians.

Success Factors

Best Practice | Knowledge | Experience. Ballista's team combined nursing, strategy development, and innovation leadership with technical project management to deliver a 3-year strategic roadmap based on industry best standards using an actionable approach with the focus on the resulting experiences of impacted clinical staff.

Approach

Ballista collected & aggregated current state to understand existing wins, gaps & challenges. Recommendations across governance, technology & standards were developed & prioritized by leadership.

Outcomes

Ballista delivered detailed requirements, findings & recommendations. Prescriptive, actionable 3-year roadmap, including building new Mobile Device Service Line, was delivered with deployment underway.

Standardization initiated for mobile applications, workflows & policies

443 depts interviewed to gather current mobile wins, gaps & challenges

46 findings & recommendations prioritized & plotted on roadmap