

Epic Technical Project Manager

Challenge: Manage technical aspects of complex Epic clinical implementation for a large pediatric and adolescent academic medical center, as well as 40+ specialty clinics across three states.



Success Factors

Best Practice | Knowledge | Experience. Ballista's Technical Project Manager leveraged years of technical leadership to not only implement Epic but also guide the organization in achieving greater efficiency under the new architecture.

Approach

Created "go forward" process for new workstations and printers during Technical Dress Rehearsal to ensure printer and order transmittal mapping was efficient and ready on time for clinical use.

Outcomes

Kept workstation and printing issues to a minimum at go-live. Implemented efficient management processes established as part of the project enabling a seamless transition back to operations.



3,250+ deployed devices



6,000+ workstations & printers tested



5,000+ medical staff members