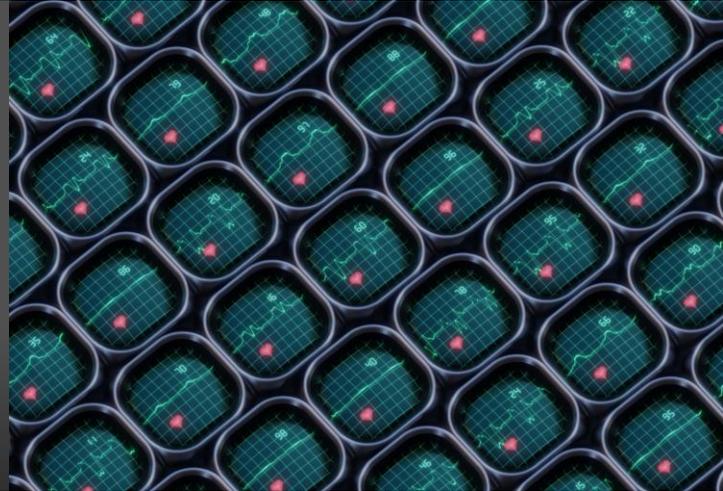# Ballista
CONSULTING | Right on target.

Digital Health Provider Directory Implementation

Challenge: Replace a highly customized, homegrown system with a vendor supported SaaS solution to integrate provider data across a multitude of source and downstream systems.

Success Factors

Best Practice | Knowledge | Experience. Backed by deep large-scale healthcare technology project expertise, Ballista's PM drove a complex implementation to success by seamlessly unifying multisystem data into a single, reliable "source of truth," empowering the organization with clean, consistent, & actionable provider information.

Approach

Drove vendor accountability and managed agile release cycles, ensuring accurate data-grid logic and seamless integration across systems.

Outcomes

Despite hurdles, strong planning, testing and communication drove a smooth launch with minimal issues and high End User adoption.

165,000+ Provider Records updated, mapped & consolidated

800+ End Users impacted

Enterprise-wide provider record integrating data from **6** source systems & delivering daily updates to **10+** downstream systems